

Alternative Dispute Resolution (ADR) for consumer disputes

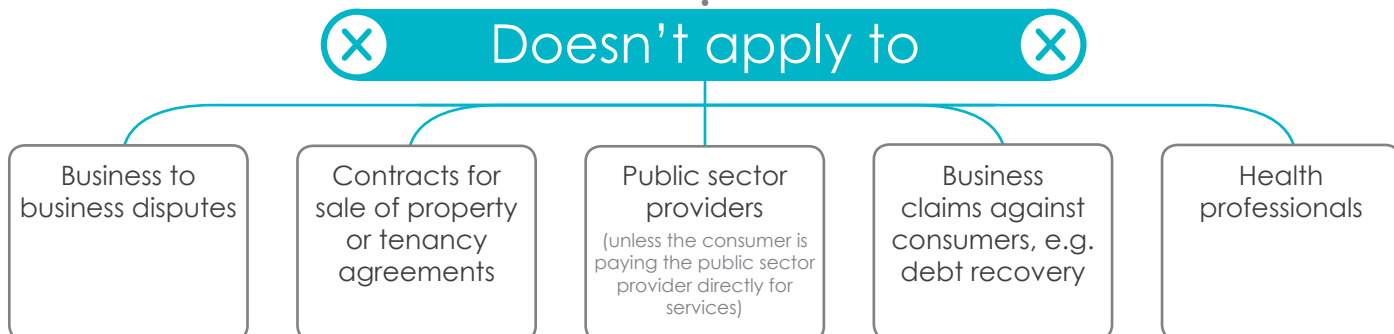
Applies to all businesses selling goods, services or digital content to consumers

Obligations on businesses from 1 October 2015



Online

Businesses selling goods or services online must provide a link to the EU's new Online Dispute Resolution Platform **before 9 January 2016**.



How we can help

- Check your compliance with the ADR Directive and the Online Dispute Resolution Regulation
- Advise on amendments to your website and Ts & Cs
- Advise on methods of ADR and provide ADR training
- Represent you at a mediation
- Act as a mediator

Contact us



Andrew Brown

Commercial Disputes Partner

T: 029 2047 4420 (DDI)

E: a.brown@capitalaw.co.uk



capital-law.co.uk

